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Comcast Covid-19 Resources & Assistance

To help people in Illinois through this challenging time, Comcast took immediate steps to help ensure people stay connected. Comcast made its Internet Essentials program for low income families, free to new customers for 60 days who enroll by April 30, and increased the program's speed for no additional fee. In addition, Comcast opened its Xfinity WiFi hotspots located in businesses and outdoor locations across the country to the public. Comcast is also giving all internet customers unlimited data for no additional charge and will not disconnect customers' internet service or assess late fees if they notify the company about their inability to pay. Comcast also created new educational collections for all grade levels in partnership with Common Sense Media and made additional content available for free on its Xfinity X1 and Flex platforms. For more information on Comcast's comprehensive COVID-19 response, visit corporate.comcast.com/COVID-19.

2.

To help people in Illinois through this challenging time, Comcast has undertaken a [comprehensive COVID-19 response](#) inclusive of opening Xfinity WiFi hotspots located in business and outdoor locations across the country to anyone who needs them for free (including non-Xfinity Internet subscribers), pausing data plans, creating a COVID-19 news destination and a K-12 education destination on X1 and Flex, and making its Internet Essentials program free for new families for the first 60 days of enrollment